

Unlock process Efficiencies with Tech-Forward servicing solutions



450M

Servicing Pages
Processed
through OCR
Each Year

450K

Recordings
Processed
Each Year

50%+

Average per
Loan Cost
Savings/Client

10

Out of the
Top 20 Servicing
Companies
Served



Achieve Successful Transformational Outcomes with Visionet's Tech Accelerators

DocVu.AI - Simplifying Document Review for Servicing

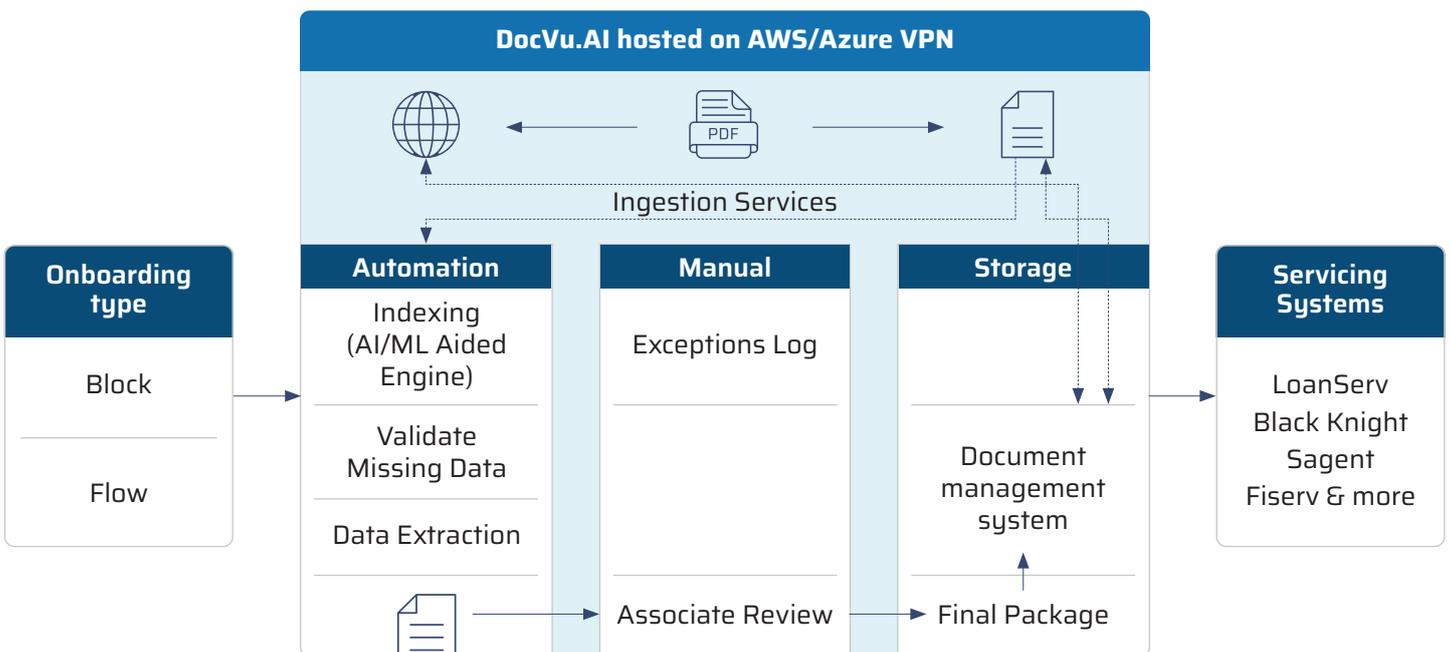
DocVu.AI, with its Intelligent Document Processing capabilities presents a paradigm shift in the way we ingest and execute mortgage documents. Its ability to streamline processes, minimize errors, and enhance operational efficiency positions it as a must-have solution for mortgage lenders in order to stay competitive.

DocVu.AI automates mortgage servicing through indexing, data extraction, and quick processing of information, irrespective of their formats with over 99.5% accuracy. The AI/ML powered solution utilizes cutting-edge technology, advanced analytics and deep industry expertise to assist with a wide range of loans, product types and variable transaction volumes.

Features

Intelligent document indexing/ classification	AI/ ML powered data extraction	Early identification of missing documents and auto trigger events	Validation against Data Tape
Library of 2000+ customizable fields across 1000+ mortgage documents	Structured/ Unstructured document support	<h3>Key Highlights</h3> <ul style="list-style-type: none"> • Tailored and consultative solutions for each case to implement distinct workstreams, business rules, and taxonomies • Cost-effective transaction pricing models to suit clients of all sizes • Highly scalable and configurable platform for customized solutions • Specialized and expert mortgage servicing team 	
End to end integrated mortgage workflow engine	Ready integrations with loan servicing solutions		
Exception handling workflows	QC automation and services		

Solution Overview



VisiRelease - A Document Preparation & Recording Workflow Solution

VisiRelease is a workflow-driven solution that streamlines the document preparation and recording function which enhances efficiency, reduces processing time, and ensures compliance, all while providing a seamless experience for you and your clients.

Modules Of VisiRelease



Assignment Generation
Helps create assignment of mortgage documents for recording



E-Recording
Integrated with third party E-Recording platforms (Simplifile and CSC) with eSigning and eNotary functionality



Mortgage Satisfaction
Helps create Lien Reconveyance documents for recording



Collateral Management
Stores digital copies of collateral documents with quick online access

Visionet Intelligent Process Automation

Visionet's intelligent process automation service offerings can help organizations identify areas of opportunity to lower operating costs, increase data accuracy and reduce processing time.



Visionet AI/ML Lab - Enhance Operations through Cognition

In today's evolving mortgage ecosystem, advanced technology is a must-have to successfully process huge volumes of loan applications. Visionet's AI/ML solutions can effectively speed up the time-consuming tasks of gathering, reviewing, and verifying mortgage documents with cognitive abilities. As a result, the process becomes faster and more accurate, increasing the overall productivity and improving customer experience significantly.

Generative AI based Chatbots and Virtual Assistants

- Provide personalized conversations based on user/customer preferences
- Round-the-clock availability, ensuring that customer enquiries are addressed 24/7

Conversational AI

- Automatic software development lifecycle using generative AI
- Integrating generative AI into the software development life cycle (SDLC) in combination with RPA/IPA offers a efficiency in approach to software development

AI could boost average profitability rates by **38%** and lead to an economic benefit of **\$14trillion** by 2035

Delivering Value to Mortgage Servicers

It is challenging to keep up with the need for uninterrupted services, to deal with changes in regulations, to respond to evolving consumer expectations, and to find the right partner for your transformation journey. With Visionet's hybrid transformation delivery model, you can access round the clock support and reduce cycle times. Our industry experts can help you maintain laser-sharp focus on rigorous quality, governance and customer satisfaction.



1. Loan Onboarding /MSR Acquisitions

Leverage our mortgage domain experts coupled with automated technology solutions to reduce costs and increase efficiency

- Imaging and indexing of loan boarding files
- New Loan Setup
- Arm Audits - special loan servicing
- ACH setup
- Investor accounting reconciliation
- Compliance diligence
- Data validation



3. Loan Administration

Leverage our right-shore model to digitize loan administration functions

- Cashiering, exception processing
- Escrow setup/analysis/QC
- MI & hazard insurance
- Flood Cert management
- Tax monitoring
- Invoice management
- Early stage default
- Investor accounting
- BPO review



2. Customer Support

Enhance overall customer experience by leveraging our global centers for efficient issue resolution and reduced cost of service

- Outbound/Inbound call support
- AI-powered chat
- Email
- Social media
- Text
- Multilingual 24/7 support



4. Default Mortgage Servicing

Our industry experts ensure rigorous quality and governance through a milestone-based examination of servicing activities. Our hybrid delivery model ensures round the clock support to reduce cycle time, improve customer satisfaction, and outperform in a tough environment.

Loss Mitigation services:

- Foreclosure support
- Bankruptcy support
- Claims management

Infosec Audit - Enhancing Cyber Resilience

Infosec audits are indispensable for ensuring the strength of an organization's cybersecurity measures. Visionet enables its clients with identification of vulnerabilities and proactive risk mitigation, thus helping in upholding stakeholder trust in an increasingly digitized world rife with evolving cyber threats.

- Advisory and implementation services
- Assessment services
- Privacy and compliance

Awards and Recognitions

 <p>DocVu.AI wins HW Mortgage Tech100 2024 Award</p>	 <p>DocVu.AI recognized as 'Product Challenger' in ISG Quadrant</p>	 <p>DocVu.AI recognized in Everest Group's Peak Matrix Assessment</p>	 <p>DocVu.AI awarded 'Most Innovative Use of Analytics' by IBS</p>
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