![Visionet logo](VISIONET — Engineering. Simplified.)

DocVu.AI

AI-powered automation
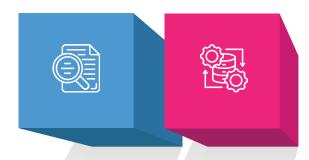for comprehensive and
seamless document
management in insurance

Insurance challenges that demand a smarter approach

Manual document handling

Repetitive and error-prone processes hinder efficiency across underwriting, claims adjudication, and policy servicing workflows.

Data overload

Navigating vast volumes of unstructured and structured insurance data to extract actionable insights remains a formidable task.

Workflow bottlenecks

Inefficient workflows cause delays in claims settlement, policy issuance, and FNOL processing, adversely affecting SLAs and customer experience.

Risk and fraud detection

Identifying fraudulent claims and underwriting risks requires sophisticated tools that can deliver real-time insights and anomaly detection.

Scaling operations

Legacy processes struggle to keep pace with the growth and complexity of modern insurance operations.

Meet DocVu.AI:
Your trusted data extraction and indexing solution

Visionet's DocVu.AI is our in-house, AI-powered data extraction and indexing tool, designed specifically for insurance clients. Built to handle document-heavy workflows, DocVu.AI delivers automation, precision, and scalability. It simplifies complex processes like data extraction, classification, and indexing, enabling insurers to reduce cycle times, enhance compliance, and make faster, more informed decisions. The solution seamlessly integrates with existing systems to enhance efficiency, compliance, and decision-making.

Game-changing capabilities of DocVu.AI

Workflow engine

Automates task assignments based on underwriting guidelines, claims workflows, and business rules, ensuring efficiency. Intelligent load balancing meets SLA commitments and boosts throughput.
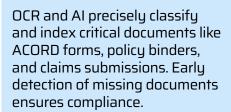
Document indexing

OCR and AI precisely classify and index critical documents like ACORD forms, policy binders, and claims submissions. Early detection of missing documents ensures compliance.

Data extraction

Extracts policyholder details, claims data, and underwriting parameters accurately. Configurable for custom data fields tailored to operational needs.

Business rules engine

Automates compliance checks, underwriting decisions, and claims validation. Consistently applies insurer-specific and regulatory standards.

Centralized QA checklists

Deploys automated QA protocols based on document type. Streamlines reviews, reducing manual intervention while ensuring compliance.

Exception management

Handles anomalies in claims adjudication and underwriting workflows efficiently. Automates rerouting for manual reviews when discrepancies arise.

Audit and compliance

Maintains traceable audit trails for internal and external reviews. Real-time data comparisons ensure accountability in claims and policy servicing.

Seamless integrations

APIs enable integration with CRMs, policy administration systems, and claims platforms, ensuring smooth data flow across the insurance ecosystem.

Data security

Adheres to data regulations like GDPR, HIPAA, and SOC 2. End-to-end encryption secures sensitive data.

How insurers are using DocVu.AI

Streamlining new business acquisition

Automates broker and agent submissions, reducing cycle times. Prefills and verifies data for faster underwriting.

Accelerating policy servicing

Provides a 360-degree account view for upselling. Automates notifications and escalations for better engagement.

Enhancing claims processing

Automates FNOL, claims setup, and data extraction. Detects fraud via AI, expediting resolutions while minimizing leakage.

Driving fraud detection and risk scoring

Assigns risk scores to claims for prioritized investigations. Automates fraud detection workflows, reducing losses.

Delivering results that matter

400M+
pages processed annually

8.5B+
data elements extracted

2,000+
pre-configured document types

4-6
weeks implementation timeline

99%
SLA adherence

40-50%
cost savings

4-Hour
turnaround time

These results translate into transformative productivity gains, enhanced client satisfaction, and a pay-as-you-use pricing model with no upfront costs.

Accelerate your operations with intelligent document processing

DocVu.AI is the comprehensive solution your business needs to achieve efficiency and scalability. Streamline your document management processes today and stay ahead in a competitive landscape. Contact us at sales@visionet.com to connect with our solution experts.

About Visionet

Visionet is a leading IT services firm delivering digital experiences, enterprise modernization, Data & AI applications, and managed IT services. We leverage digital, data, and cloud technologies to meet clients' needs efficiently. Serving diverse sectors, we simplify complexities and foster innovation. With a global presence, Visionet ensures measurable business impact and a unique partnership experience.

VISIONET
Engineering. Simplified.

sales@visionet.com
www.visionet.com