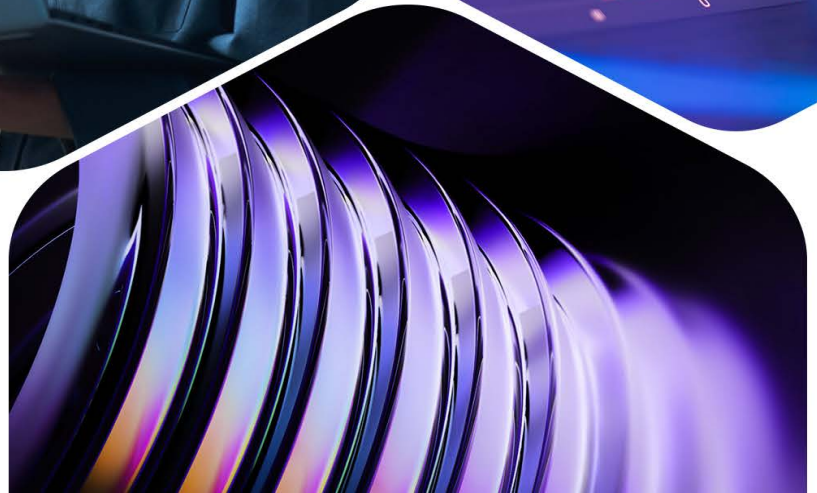# VISIONET

Engineering. Simplified.

Engineering.
Simplified.

Visionet is an engineering-led company driven by innovation. In our journey of 30+ years, we've helped over 350 global clients across various industries to innovate faster, remain relevant, and build better products and services.

Our alliances with global innovators, including Microsoft, Salesforce, Amazon Web Services, and Adobe, enable us to deliver next-generation services and solutions to our clients across Cloud, Digital Transformation, Data & AI, Enterprise Services, and Business Process Services (BPS).

With 9,500+ people worldwide and a footprint across 14+ locations, Visionet provides transformational consulting, technology, and outsourcing services and solutions for a broad range of industries – committed to delivering on our promise of disruptive innovation.
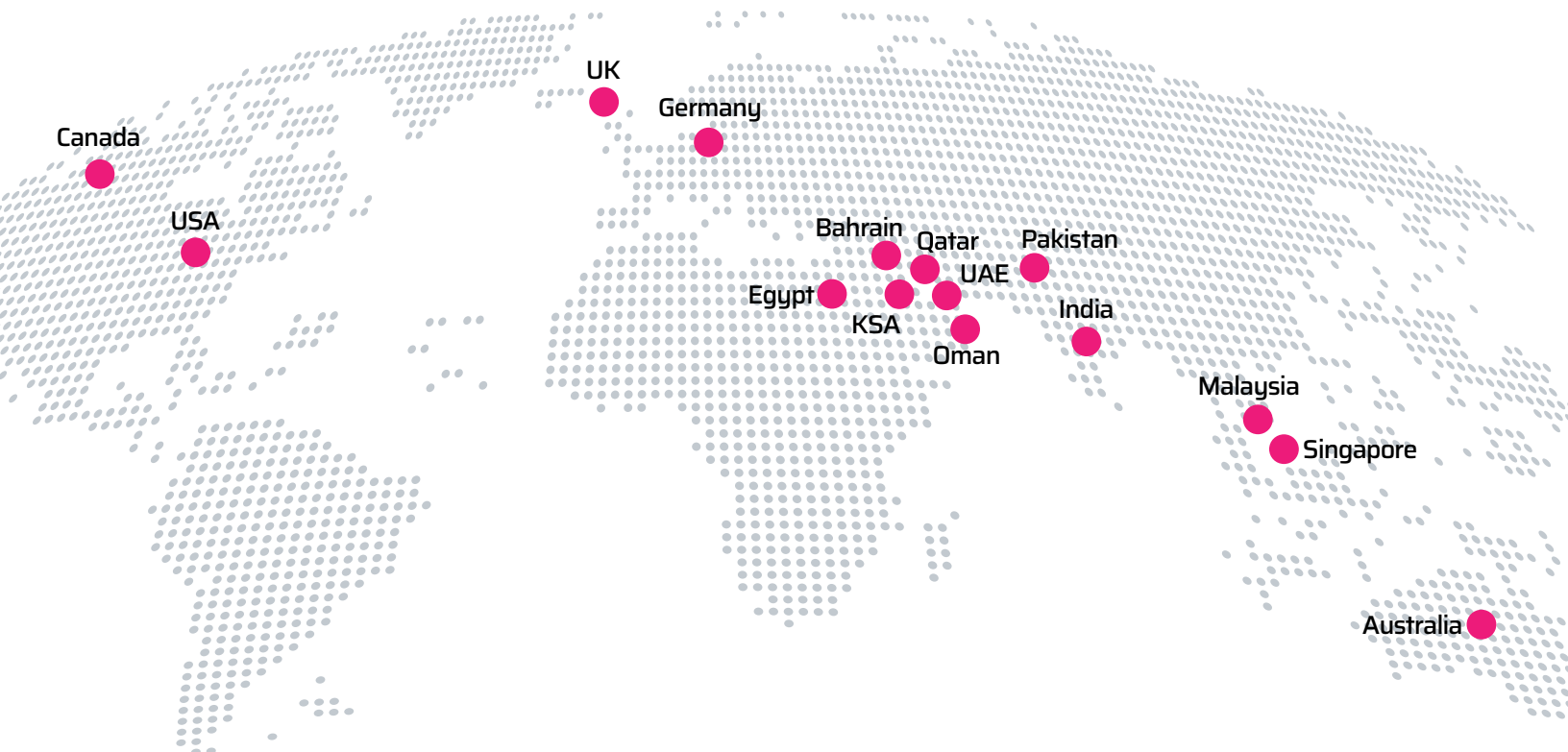
30+ Years	350+ Global Clients
9,500+ Employees	14+ Locations

Innovation-Driven, Engineering-Centric, Your Source for Digital Excellence
Anywhere, Anytime

UK
Germany
Canada
USA
Bahrain
Qatar
Pakistan
Egypt
UAE
KSA
India
Oman
Malaysia
Singapore
Australia

The Differentiating
Factors

Problem-solving mindset

We just don't do business; we love solving problems. We invest in your business through digital assets, and that requires a deep understanding of experiences, data, and technology operations. It allows us to prepare a well-rounded solution for your needs.

Value-centric consulting

We rely on our global network of people and leverage the value of deep industry knowledge to help enterprises shape the future for clearly defined and measurable growth.

Global delivery centers

We have global delivery centers, which allow us to benefit customers by offering fully customized services and solutions and delivering the best quality cost-effectively.

Exceptional delivery

We are well-versed in the fast pace of the world. Therefore, we train our team to ensure high-quality and timely delivery at scale. Our global team will advance your business goals, allowing you to grow across different geographies and time zones.

Industries We Transform

We continually invest in our people, processes, and technologies to improve the quality of our offerings for a better world.

Explore how we are reframing the future of various industries.

Apparel and Footwear

Visionet provides specialized solutions and services for apparel & footwear industry, empowering companies to optimize their digital presence, streamline cross-channel experiences, and deliver hyper-personalization. Our carefully designed accelerators enable businesses to effectively meet the increasing product demands, ensuring sustainable growth and customer satisfaction.

Retail and CPG

Visionet helps global retailers and e-commerce brands transform their businesses by addressing key industry priorities. By leveraging our expertise in omnichannel strategies, data analytics, and supply chain management, Visionet enables retailers to deliver seamless, hyper-personalized experiences while driving operational efficiencies.

Food and Beverages

Visionet offers tailored solutions and services to revolutionize the food and beverage industry. Our expertise enhances supply chain visibility, flexibility, and resilience across crucial functions like manufacturing, packaging, and distribution. We enable direct-to-consumer commerce, optimize B2B processes with cloud technologies, streamline distribution through EDI and non-EDI methods, and leverage AI for demand forecasting. Our specialized accelerators empower companies to modernize operations, build robust supply chain networks, harness data for informed decision-making, and minimize disruptions.
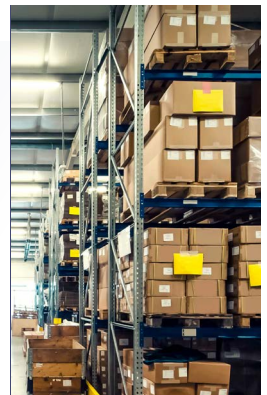
Insurance

Visionet is a leading provider of digital transformation services for the insurance industry. With a focus on transforming insurance experiences, omnichannel insurance management, robust insurance workforce management, and leveraging data-driven insights, Visionet empowers insurers to streamline their operations, optimize customer engagement, and drive growth.

Manufacturing and Distribution

Visionet drives digital transformation for manufacturing and distribution companies, enabling them to stay competitive in a rapidly evolving landscape. With a focus on the enablement of smart manufacturing, accelerated product innovation, and creating connected and visible supply chains, we empower these organizations to optimize their operations, drive innovation, and enhance customer experiences.
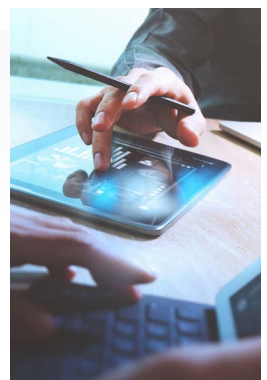
Pharmaceutical and Life Sciences

With a focus on demand-driven supply chain management, compliant manufacturing, better research and development, as well as omnichannel sales, marketing, and services, Visionet enables pharmaceutical and life sciences enterprises to enhance operational efficiency, ensure regulatory compliance, and optimize customer engagement.
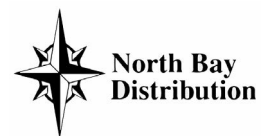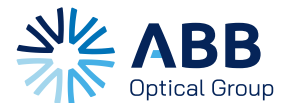
Banking and Financial Services

Visionet is a trusted partner for leading banking and financial institutions in their digital transformation journey. By leveraging innovative technologies and expertise, we enable seamless and secure digital customer experiences while driving operational efficiency and cost optimization.

Our Portfolio
of Top Global Customers

ROCKLER

M&S
EST. 1884

KUIU

MATTRESSFIRM

WERNER ENTERPRISES

FRETTE
1860

BasicNet

britax

New Balance
new balance

Y. Hata & Co., LIMITED

SHOEBACCA

ABB
Optical Group

CYNOSURE

BESTSELLER

AL BAKER GROUP
A.K.A.B
مجموعة الباكر

TeamViewer

ICSC
INNOVATING COMMERCE
SERVING COMMUNITIES

dobbies
garden centres

TIMIOS
A Title and Escrow Company

KELLWOOD

CPO
AMERICA'S
LEADING ONLINE
TOOL RETAILER

Tenovos

REBECCA TAYLOR

North Bay
Distribution

VINCE.

THE
COLLECTED
GROUP

VITAMIN
WORLD

MGL Michael Gerald

Customer logos shown here are a curated selection and do not reflect our full client list.

Our Customers Thrive,
We Thrive

We've extended our end-to-end service offerings to multiple businesses across the globe. Here are some of the real-world examples of how we have helped our clients be the best versions of themselves:

Enabled **a leading shoe, accessories, and apparel retailer in the U.S.** with next-generation mobile experiences, optimized organic search visibility, and improved impressions through our end-to-end digital consulting services.

Improved forecast generation with up to **94% accuracy** for a **leading home goods chain running** 250+ stores with our futuristic AI Forecasting Platform.

Empowered a leading **cosmetic treatment brand** in Massachusetts, operational in 130 countries with a unified view of data, self-service reporting, improved data reliability & transparency, and more with a modern data platform.

Revamped election results platform for a leading **news organization** with our Application & IT Infrastructure Managed Services.
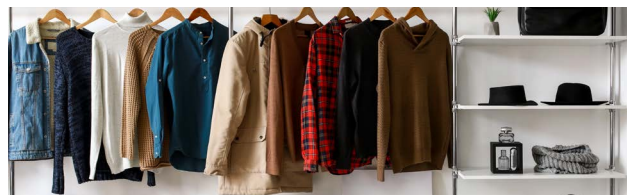

Enhanced stability, performance, and governance for a **telecom giant** serving 9 countries in Europe and Asia by transforming its telecom DataOps.

Enabled high performance, foolproof security, and scalability for **a leading global luxury apparel and accessories brand** through Azure Cloud Migration Services.

Created better customer engagement strategies for a **leading fashion apparel brand** by replacing its legacy tool with Salesforce Marketing Cloud (SFMC).

Helped **a world-renowned winter clothing brand** craft an enhanced omnichannel experience and drive growth & brand loyalty by leveraging Salesforce technology.

Our
Alliances

Leveraging our strategic alliances, we provide a robust foundation for a seamless digital transition, empowering our clients to become future-ready.

Microsoft Solutions Partner
Microsoft Cloud

2022/2023 INNERCIRCLE for Microsoft Business Applications

Microsoft Partner
2022 Partner of the Year Winner
Dynamics 365 Commerce Award
Microsoft

salesforce CREST PARTNER

Google Cloud Partner

SAP

amazon web services | Partner Network
ADVANCED TECHNOLOGY PARTNER

UiPath™

IBM

databricks

Adobe BRONZE Solution Partner

MicroStrategy

ClickDimensions

Red Hat

mx mendix

pwc

HUAWEI

Qlik

paloalto NETWORKS

temenos

Informatica

Jira

GoSure.Ai

algomox catalyze the transformation

alkira

ARC

Our Offerings

Our global strategy centers around six key pillars: Digital Transformation, Cloud, Data & Analytics, Enterprise Services, Business Process Services (BPS), and Knowledge Process Outsourcing (KPO) Services. By harnessing our technology & domain expertise and alliances with industry leaders like Microsoft, AWS, and Salesforce, we develop tailored solutions and accelerators for clients, enabling them to accelerate their digital journey and attain tangible business outcomes.

Digital Transformation Services

- Digital Experiences
- Digital Consulting
- Digital Commerce

Cloud

- Consulting
- Migration
- Infrastructure
- App Modernization
- Cyber Security
- Managed Services

Data & Analytics

- Data Modernization
- Machine Learning & AI
- Connected Intelligence
- Data Management

Enterprise Services

- Intelligent Process Automation (IPA)
- Application Integration
- Dynamics 365 ERP
- Managed IT Services

Business Process Services (BPS)

- Mortgage Processing
- Mortgage Services in Secondary and Capital Markets

Knowledge Process Outsourcing (KPO)

- Document Processing and Scanning
- Staffing
- IT Strategy and Technology
- Contact Center Services
- Non-Voice Services
- Digital Marketing Services

Digital Transformation

Transforming ways enterprises engage, transact, and service their customers

In today's fast-paced business landscape, survival, growth, and sustainability are the driving forces for companies. To stay ahead, organizations must embrace advanced, digital-centric business models that enable impactful B2B and B2C connections. At Visionet, we understand the power of digital transformation.

Through our comprehensive suite of services, we empower companies to optimize technology infrastructure, automate operations, and create immersive digital experiences that drive business growth. With tailored strategies, expert consulting, and cutting-edge tools & technologies, we help businesses thrive in the transformative age, achieve sustainable growth, and unlock their full potential.

Our capabilities to deliver digital outcomes include:

Digital Experiences

Empowering enterprises to optimize existing technology infrastructure and capitalize on new ones to automate operations, create immersive experiences, and drive business growth.

Digital Consulting

Enabling businesses to thrive in the digital age with well-crafted strategies, tailored CX/UX journeys, product & e-commerce growth opportunities, marketing & branding, SEO, and powerful analytics tools.

Digital Commerce

Modernizing enterprises to achieve sustainable growth with our core suite of expansive products and solution offerings, including Catapult, PartnerLinQ, HauteLogic, Drive 365, Live Commerce, and Intelligent Order Management.

Data
& Analytics

Translating your business data into a competitive differentiator

With data ruling business-critical decisions, organizations need to harness the power of modern platforms and advanced analytics to drive growth and stay ahead of the competition. At Visionet, our data and analytics services are designed to unlock the full potential of your data. Our expert data scientists treat data as a core business asset, leveraging machine learning models to analyze and interpret structured and unstructured data and derive actionable insights. Through our data-led approach, we help businesses achieve operational efficiency, reinvent business strategies, and visualize a sustainable future, enabling them to achieve their business goals and stay ahead in the digital age.

Our data and analytics capabilities include:

Data Modernization

Establishing a unified data foundation for smarter decision-making with:

- Data Modernization Platform
- Event-driven Architecture
- IoT and Streaming Data Management
- Cloud Enablement & Adoption

Machine Learning & AI

Transforming your data into actionable insights with our advanced analytics services via:

- AI/ML Enablement
- Self-Service Analytics Enablement
- Search & Content Analytics
- Enterprise Analytics & Reporting
- Cognitive Services
- IoT
- Intelligent Apps

Connected Intelligence

Empowering organizations to leverage intelligent decision-making for optimized business performance and sustainable growth using:

- Supply Chain Analytics
- Digital Analytics
- Customer Data Platform (CDP)
- Intelatics - Retail Analytics Platform
- AcuitySpark - Modern Data Platform for
- advanced data analytics
- Evvox - Insurance Analytics Platform
- AI Forecasting Platform
- Intelligent Sensor Data Platform (ISDP)

Data Management

Streamlining data management for improved efficiency and robust business operations via:

- DataOps/MLOps
- Data Observability & Quality
- Unified Data Access
- Data Democratization
- Cloud Migration
- Multi-Cloud Data Management
- Data Governance & Security

Cloud

Enabling optimized cloud-based workflows in a secure and cost-effective manner

At Visionet, our dedicated cloud engineers provide end-to-end support for businesses embracing the cloud. From consultation and planning to deployment, upgrades, and disaster recovery, we navigate the cloud journey with you. Our experts balance cost and performance, ensuring optimized cloud workloads and seamless upgrades for on-premises applications. With our DevOps expertise, we enhance your internal team's application development lifecycle. Whether you choose PaaS or IaaS, we facilitate migrating on-premises solutions to your preferred cloud platform, simplifying maintenance and reducing ownership costs.

Our full spectrum of cloud capabilities includes:

Cloud Consulting Services

- Cloud Strategy
- Security
- DevOps

Cloud Transformation Services

- Application Modernization
- Infrastructure Modernization
- Modern Workplace

Cloud Managed Services

- Cloud Application Support
- Cloud Ops
- SecOps

Cyber Security Services

- Governance, Risk, and Compliance (GRC)
- Cloud Security
- AppSec Services
- Modern SOC

Our track record attests to our success

8,000+
Hours Saved with Automation

30%
Average Savings

1,300+
Cloud Experts

250+
Out-of-the-Box Automation Bots

200+
Successful Cloud Programs

Business Process Services (BPS)

Making financial services resilient and future-ready

Enabling the world's leading financial institutions to become agile, develop hyper-personalized customer experiences, drive operational efficiencies, and digitize operations with process engineering and intelligence.

Our core capabilities driving agility in the banking & financial industry include:

Business Process Services
Digitize the business processes for operational efficiency

Enterprise Integration
Achieve interoperability with multiple applications faster

Digital Experience
Enabling personalized customer experiences through seamless customer journeys

Cloud Services
End-to-end services to build a hybrid, secure, and resilient cloud environment

Intelligent Process Automation
Making the processes intelligent and transforming how the work gets done

Data & AI
Data-driven and AI/ML-enabled business models and customer-centric solutions

QA & Testing
Quality engineering for faster time to market

Our comprehensive offerings include:

Solutions	Digital Lending Solution	Cloud Studio	BankingLens
Products	Integrated Workflow Automation with **AI Close** A VISIONET COMPANY	Intelligent Document Processing via **DOCVU AI**	Loan POS Solution **Loangility** A VISIONET SOLUTION	Document preparation and recording suite **VISIRELEASE**

Enterprise Services

Infusing agility, efficiency, and visibility for enterprises with powerful technologies

Paving a path for continuous enhancement for businesses to drive their productivity levels. Our comprehensive range of enterprise services allows companies to seamlessly execute their operations without any interruptions. With our intelligent processes and applications, we help our clients accelerate their growth trajectory, maximize their bottom line, and effortlessly scale operations.

Our comprehensive performance-driven services include:

Intelligent Process Automation (IPA)

Visionet's AI-infused Intelligent Process Automation solutions help eliminate errors and delays in the processes and allow for seamless and rapid scaling.

Application Integration

Helping businesses control complexity, improve efficiency, shorten time to market, and identify new revenue streams with comprehensive integration methods.

Dynamics 365 ERP

Delivering exceptional services, leveraging our partnership with Microsoft to provide cutting-edge solutions that empower businesses to achieve unprecedented success.

Managed IT Services

Managed Services simplify technology infrastructure and reduce IT team burden by optimizing time and resources, helping businesses drive cost efficiency, agility, and streamlined operations.

Knowledge Process Outsourcing (KPO)

Ensuring seamless extension of your business operations with 360-degree KPO Services

Visionet's Knowledge Process Outsourcing (KPO) services have been instrumental in the success of multiple large-scale organizations by digitally enabling them to augment the pace of their operational competencies. What distinguishes us is our best-in-class KPO offerings. Our services catalog provides 360 degree coverage for all your business needs with top-notch quality.

Document Processing and Scanning Services

- Workflow Engine
- Data Extraction
- Exception Handling
- Document Audit
- Queue Management
- Centralized Checklist
- Business Rules Engine

Staffing

- Flexible Staffing
- Onshore and Offshore Hybrid Delivery Model
- 3000+ Resources with Onshore and Offshore Presence

IT Strategy and Technology

- Digital Commerce & Consulting
- Cloud Managed Services
- Data & Integration
- BPM in Mortgage

Contact Center Services

- Inbound Call Center Technical Support
- Lead Generation
- Call Quality Monitoring
- Super-Agent Services
- Helpdesk Support

Non-voice Services

- Email Support
- Chat Support
- Data Entry
- Book keeping and Accounting
- Returns & Refund Processing

Digital Marketing Services

- Search Engine Optimization (SEO)
- Search Engine Ads
- Display Ads
- Social Media Marketing
- Email Marketing
- Reputation Management

Empowering Success through Innovative

Products & Solutions

With a team of exceptional engineers and business leaders, Visionet is committed to staying at the forefront of industry trends. We leverage partnerships with global innovators like Microsoft and Salesforce to develop cutting-edge products and solutions, helping our clients to accelerate their digital journeys while optimizing operations and driving business growth.

Supply Chain Management

- PartnerLinQ
- HauteLogic
- Essential Supply Chain
- Parcel Freight

Commerce

- Catapult
- Live Commerce
- Drive 365
- Intelligent Order Management (IOM)

Microsoft

- Dynamics 365 ERP
- Dynamics 365
- Customer Engagement (CE)
- Power Platform

Salesforce

- Salesforce CRM
- Salesforce Commerce Cloud

Data & Analytics

- AcuitySpark
- Customer Data Platform (CDP)
- Modern Data Platform (MDP)
- Intelligent Sensor Data Platform (ISDP)

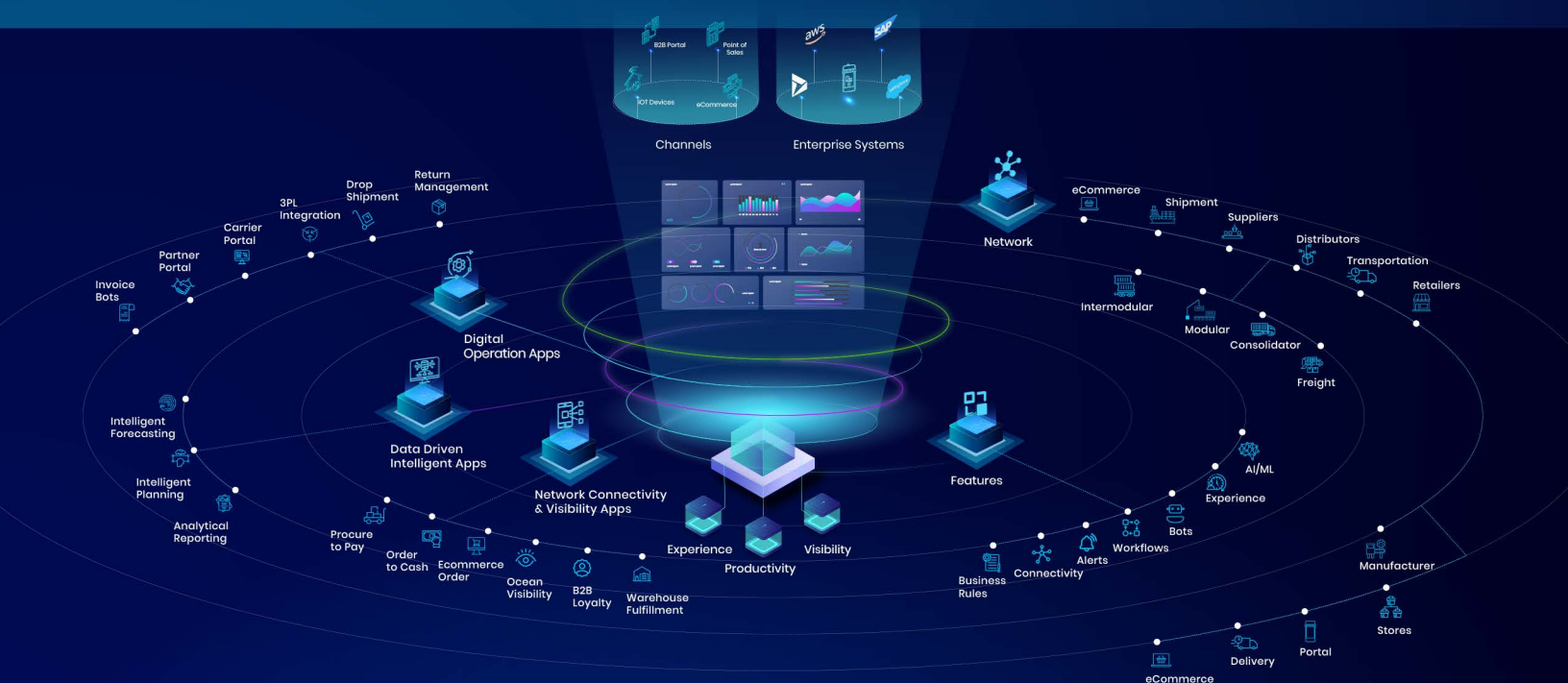## BFSI

- AtClose
- Loangility
- DocVu.AI

Insurance

- Actuarial Automation Solution
- Evvox

![PartnerLinQ — Connect Possibilities.]

Unified Digital Connectivity of the Future

PartnerLinQ is a comprehensive platform designed to enhance supply chain operations. It offers a unified solution for digital connectivity, visibility, and decision-making. The platform enables seamless low-code and no-code data capture, providing end-to-end supply chain visibility. With integrated planning and forecasting capabilities, PartnerLinQ allows businesses to address challenges by simulating various drivers and adapting their plans for optimal success.

PartnerLinQ puts you in complete control of your supply chain connectivity by delivering end-to-end visibility, control, and limitless flexibility

120M+
Transactions per Month

65,000+
Documented Relationships

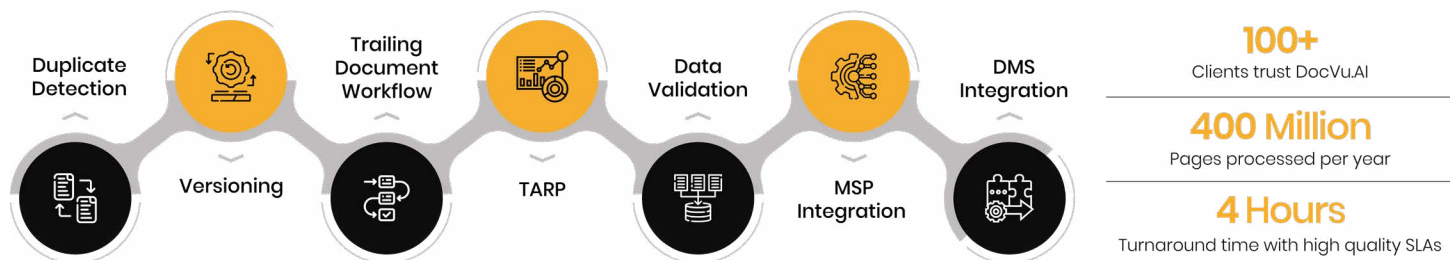## 12,000+
Trading Partners Mapped

75+
Pre-Built SOR Integrations

DocVu.AI: Bring Efficiency in Servicing with Intelligent Document Processing

DocVu.AI is a cloud-based, open, robust, and enterprise-grade Intelligent Document Processing solution that improves quality, reduces manual efforts, and shortens closing cycles.

Visionet's DocVu.AI supports the entire mortgage loan process, including mortgage Origination, Mortgage Servicing, Closing, Second Closing, Audits, and Compliances, and support Underwriting and Valuation Services. DocVu.AI addresses some of the below-mentioned key challenges in MSR Bulk transfers to provide a reliable and effective solution:

Duplicate Detection

Versioning

Trailing Document Workflow

TARP

Data Validation

MSP Integration

DMS Integration

100+
Clients trust DocVu.AI

400 Million
Pages processed per year

4 Hours
Turnaround time with high quality SLAs

A robust title production system
delivering a seamless title & settlement experience

AtClose is a fully secured, scalable cloud-based title production system that streamlines your operations through back-office support or automation. Our expertise enables us to be a trusted advisor in identifying optimal solutions for your success.

We partner with mortgage and title companies across the US and offer:

Out-of-the-Box Solutions	**Ongoing Support**	**Business Process Management**	**End-to-End Title Back-office Operations**
We simplify tedious processes through automation to deliver the right results.	AtClose ensures ongoing seamless support rather than providing a one-time integration.	With more than 20 years of deep domain expertise, we ensure smooth migrations and operational excellence.	From the title, search, and typing to audit and post-closing support, we've got you covered

Serving our clients from more than **14 locations** across the globe

Headquarters

4 Cedarbrook Drive, Bldg. B,
Cranbury, NJ 08512
609-452-0700

United Kingdom

Visionet EMEA Limited,
1st floor, 3 Shortlands,
Hammersmith
London W6 8DA

Germany

Visionet Deutschland GmbH,
Unter den Linden 28-30,
Design Offices, 10117 Berlin

VISIONET
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www.visionet.com