

Innovative technology meets exceptional service in mortgage solutions

350+
clients

Clients

include leading banks, mortgage lenders, mortgage servicers and sub-servicers, credit unions, title and closing companies, and AMCs

Advanced

banking and mortgage technology solutions

24x7x365

onshore and offshore support available (both FTE and transaction-based)



Mortgage Originations



Loan Setup

Seamless loan boarding, document classification, and data extraction, integrated with all popular LOS using our AI and ML-enabled OCR technology solution, DocVu. AI, with >98% accuracy and comprehensive reporting capabilities.



Loan Processing

End-to-end support in loan coordination, vendor ordering, document review, and underwriting condition review.



Underwriting Services

Experienced teams with expertise across government, conventional, agency, jumbo, and non-QM loans, achieving near 100% SLA compliance.



Pre-fund QC

Expertise in pre-fund QC for both full-file reviews and component reviews, with 100% SLA compliance and >99% accuracy.



Post-Close QC

End-to-end support in post-close underwriter QC and closing package preparation tailored to each investor.



Pre-Purchase Reviews

Full underwriting and compliance reviews with support for all residential loan types.



Compliance Services

HMDA automation, fraud review services, and compliance reviews.

Differentiators

Highly Experienced Team

Minimum 4-6 years of specialized experience.

100% SLA Compliance

High reliability even with varying volumes, thanks to a trained associate pool.

>99.9% Accuracy

High quality of output.

DocVu.AI



AI & ML enabled:

Built on an AI and machine learning-based processing engine to progressively improve accuracy for new document types using our proprietary training studio.



Document classification/indexing and data extraction

Achieving over 98% accuracy, trained on a repository of 2,000+ lending documents and supported by our exception review teams.



Comprehensive reporting

Highly customizable report formats for identifying missing documents, with integration into internal systems.



Easy integration

Multiple integration options and out-of-the-box connectors for LOS, servicing platforms, and DMS.



Rapid scalability

Ability to handle large bulk volumes even on short notice.



Intelligent processing

Highly customized business rules enable a wide variety of applications in loan setup and boarding, post-close QC, and income calculation.

Due Diligence

- Accepted by leading rating agencies as a residential third-party review (TPR) firm.
- Expertise in pre-securitization due diligence reviews and pre-purchase reviews for conventional, non-QM, HELOC, second liens, and jumbo loans.
- Due diligence workflow enabled by our in-house platform, DocVu.AI.
- Specific scopes are also supported in addition to full reviews.

Differentiators

Highly Experienced Team

Minimum 4-6 years of specialized experience.

Unbiased Third-Party Reviews

We ensure completely unbiased reviews undertaken in compliance with investor guidelines.

DMSVu



Cloud-Based Document Repository:

Hosted on cloud storage by leading providers.



Customized Support for Mortgage Workflows:

Highly customized workflows tailored to the needs of mortgage business processes.



Versatile Document Ingestion:

Seamlessly handle large document volumes through APIs, SFTPs, and other popular methods.



Effortless Document Organization:

Use cabinets and orders for easy document segregation and advanced search capabilities.



High Volume Data Support: Manage up to 4 terabytes of daily data intake for seamless scalability.



Scalable Data Hosting: Over 700 million documents supported, with 400 terabytes of growing storage capacity.



Cost-Effective Storage Solutions:

Optimize storage by categorizing documents for frequent and infrequent access.



Advanced OCR Capabilities: Integrated OCR workflows ensure accurate indexing and data extraction from mortgage document types.



Customizable Business Rules: Tailor document management processes with flexible SLAs, retention policies, and role-based access.



Flexible Document Retrieval: Easily access documents via APIs, Single Sign-On, or batch exports.



Automated Event Tracking: Keep track of document uploads with automated management and API-driven exports.



Robust Data Reliability: Ensure business continuity with disaster recovery capabilities for uninterrupted performance.

Mortgage Servicing



MSR and Loan Boarding: Using the OCR solution, DocVu.AI, during MSR transfers with >98% accuracy for document indexing/classification and data extraction.



Default Servicing: Expert services for managing loss mitigation options, contact center support, and business process support.



Lien Release and Recording: End-to-end preparation and e-recording suite for assignment generation, satisfaction of mortgage creation, and collateral management, supported by Visionet's expert teams.



Servicing Claim Tracking: Seamless tracking of all servicing claims using our fully automated solution, VisiClaims.



Servicing Document Management: Using our cloud-based platform, DMS Vu, with advanced features dedicated to mortgage servicing workflows.



Escrow Analysis: Supported by our in-house platform, VisiEscrow, with MSP integration.

Appraisal Support

- Dedicated teams for processes, specifically field appraisal management, appraisal QC and review, compliance audit, broker price opinion review, valuation reconciliation, desktop appraisals, and AVM creation.
- Extensive in-house automation capabilities.
- Well-trained associates experienced with all residential appraisal types.



Headquarters
4 Cedarbrook Drive
Bldg. B
Cranbury, NJ 08512

Processing Center
111 Technology Drive
Pittsburgh, PA 15275



www.visionet.com



bfsi.marketing@visionet.com



609-452-0700